

GRAND TRUE VALUE RENTAL; RENTAL POLICIES

ACCOUNTS - All rentals are paid for in advance except pre-approved charge accounts. Driver's license or government issued identification is required.

CUSTOMER RESPONSIBILITY - Rented equipment is the responsibility of the customer until it is returned and accepted. In the case that the equipment is lost or damaged in any way, the customer will be charged the full replacement or repair cost in addition to rental cost.

DEPOSIT - Some rentals may require an additional cash or credit card deposit.

DELIVERY - Delivery service is available. Rates vary according to size and type of equipment as well as delivery location. Please contact our store for specific delivery charges. Delivery and pickup are from our door to yours, at street level. Set-up and take-down must be contracted for in advance.

FUEL – Diesel equipment is rented with a full fuel tank. Equipment must be returned full of diesel or additional charges will be incurred.

TIRES - All equipment with wheels are rented out in good condition. Renter is responsible for equipment returned with damaged tires. Customer is responsible for all flats on equipment and trailers.

CLEANING - Equipment should be cleaned prior to return or a cleaning fee will be charged.

RATE PERIODS – RENTAL TIME IS OUT OF STORE TIME, NOT TIME USED.

FOUR-HOUR - Equal to 4 hours from time out.

DAY RATE – Is 24 hours from the time the unit is rented. Daily rate applies on all items kept overnight.

WEEK - Equal to 7 actual days.

MONTH - Equal to 4 weeks or 28 actual days.

NOTICE TO CUSTOMERS

All items will be charged sales tax. All prices are subject to change at any time.

If you experience a problem with a rental, please call us immediately at (918) 786-5758. If you experience a problem with a rental and do not inform us, you may be charged the full rental fee.